

### Welcome to the Pediatric Brain Center



#### Who We Are

The Pediatric Brain Center brings together world-class experts from every specialty related to children's neurologic health. We provide care for migraines, to brain tumors, from muscular dystrophy to stroke. We have designed our center to make it as convenient as possible for our families to get care from all of the specialists their child needs, in one location and one coordinated visit. From your first call to our center, our new patient coordinators will help determine who your child needs to see and will arrange your appointment.

Our mission also includes advancing neurological and neurosurgical care for kids. With our connection to the renowned UCSF research community, the young people we treat are among the first to benefit from new discoveries.

#### The Leadership Team

Dr. Heather Fullerton – Medical Director Dr. Nalin Gupta – Surgical Director Dr. Audrey Foster-Barber – Ambulatory Programs Director Dr. Kendall Nash – Inpatient Programs Director Dr. Joseph Sullivan – Director of Pediatric Epilepsy Center Karen Seth, MBA – Pediatric Brain Center Director Jeremy Yves Vergara, DNP, RN, CNL – Nurse Manager Dale Williams – Practice Supervisor

#### **The PBC Staff**

**THE CLINIC.** The day to day PBC clinic activities and operations are handled by the clinic supervisor. The MA's are responsible for assisting patients during their visit. The front desk coordinators check- in patients and are also integral to scheduling patients for their next visit.

**THE SUPPORT TEAM.** Every physician team (Pods) are supported by a nurse, a patient care coordinator, and in some cases, a medical assistant. The Pediatric Neurology Nurse coordinates the clinical care for the PBC. The nurse screens patient referrals, coordinate patient evaluations, ensure efficient patient care flow, provide patient education, and act as the liaison between the inpatient and outpatient nursing staff to ensure continuity of care for patients and their families. The PBC support team is primarily located in Mission Hall.

#### **PBC Facts**

There are currently nine nurses in the PBC. The nursing team is projected to grow to 11 nurses by the end of the year. Huddles are held every day at 0915h (PBC clinic) and 0930h (Mission Hall). An "E" huddle is sent at the end of the week. PBC staff meeting is held every month. Staff RN meeting is scheduled on the first Tuesday of each month. The PBC shared leadership group, also called the Dream Committee, is led and comprised by the PBC staff. The group was formed to address growth opportunities in the department, promote camaraderie, and improve relationship and communication between staff members. The group has continued to organize the PBC monthly lectures wherein physicians are invited to discuss topics relevant to neurology practice. The committee is also planning to release the department's first PBC newsletter in October 2017.

| PBC RNs                                | Projects and Activities   |
|--|---|
| Jeremy Yves Vergara, DNP, MSN, RN, CNL | <ul> <li>PBC Nurse Manager</li> <li>Content Expert (Neuro Specific Chapters), AACN Procedure Manual for<br/>high Acuity, Progressive, and Critical Care (7<sup>th</sup> Ed)</li> <li>Publication, AONE's Nurse Leader (June 2017)entitled " Implementation<br/>of a Mentorship Program in Critical Care to Increase Staff Satisfaction and<br/>Retention"</li> <li>Podium Presenter, AACN CNL Summit (January 2016)</li> </ul>                  |
| Brett Breitenbucher, BA, BSN, PHN      | <ul> <li>Nurse for neonatology, MS, and epilepsy pod</li> <li>Member, DREAM Committee (PBC Shared Leadership Group)</li> <li>Helping organize class for PBC staff</li> <li>Participated in interviewing RN candidates</li> <li>Provided clinic coverage during emergencies</li> </ul>   |
| Jami Manning, BSN, RN                  | <ul> <li>Nurse for neuro-oncology pod</li> <li>Created templates and workflow for NF1 and oncology multi-disciplinary clinic</li> <li>Mentor for new nurses</li> <li>Facilitating patients enrolled in clinical trials</li> </ul>   |
| Hannah Morton, BSN, RN                 | <ul> <li>Nurse for the headache clinic/pod</li> <li>CN III candidate</li> <li>Created CBO's for new staff</li> <li>Member, Headache Journal Club</li> <li>Volunteer for HA support group</li> <li>Currently pursuing PNP education at UCSF</li> <li>Organized RN HA folder</li> <li>Working on PEDHA smartphrase database</li> <li>Creating HA providers preference cards</li> <li>Involved in SNAP/Headache/Neurology Pod alignment</li> </ul> |
| Audrey Glancy, BSN, RN                 | <ul> <li>Nurse for general child neurology, neuromuscular, and palliative pods</li> <li>Preceptor for new RNs</li> <li>Established NF1 and POTTS MDC</li> <li>Involved in SNAP/Headache/Neurology Pod alignment</li> <li>Coordinated care for patients in Resident Clinic</li> <li>Involved in SNAP/Headache/Neurology Pod alignment</li> <li>Represented PBC in annual NF1 walk</li> <li>CN III candidate</li> </ul>                           |
| Kristin Adkins, BSN, RN                | <ul> <li>Nurse for Epilepsy pod</li> <li>Gallup survey ambassador (2017)</li> <li>Provided clinic coverage during emergencies</li> <li>Preparing for ambulatory specialty certification</li> </ul>  |
| Rowena Mah, MSN, RN, CNRN              | <ul> <li>Nurse for Epilepsy pod</li> </ul>  |

# Pediatric Brain Center Nursing Team

|                          | <ul> <li>Neurology cartified purch</li> </ul>  |
|--------------------------|--|
|                          | <ul> <li>Neurology certified nurse</li> </ul>  |
|                          | <ul> <li>Participated in Epilepsy outreach programs</li> <li>Presenter for first new and PN for PBC</li> </ul> |
|                          | <ul> <li>Preceptor for first new grad RN for PBC</li> </ul>  |
| Kelly Fagan, BSN, RN     | <ul> <li>Nurse for cognitive and behavioral pod</li> </ul>   |
|                          | o CN III   |
|                          | <ul> <li>CN III project "SNAP procedure for Genetic Testing"</li> </ul>  |
|                          | <ul> <li>Involved in neonatal nursing research</li> </ul>  |
|                          | <ul> <li>Manuscript accepted for publication</li> </ul>  |
|                          | <ul> <li>SNAP smart phrases letters</li> </ul>   |
|                          | <ul> <li>APEX workflow optimization</li> </ul>   |
|                          | <ul> <li>Preceptor for new RNs</li> </ul>  |
|                          | <ul> <li>Participated in interviewing RN candidates</li> </ul>   |
|                          | <ul> <li>Helping organize RN orientation program</li> </ul>  |
|                          | <ul> <li>PBC nursing journal club</li> </ul>   |
|                          |  |
| Maria Papadakis, BSN, RN | <ul> <li>Nurse for Pediatric Neurology and Movement disorder pods</li> </ul>                                   |
|                          | <ul> <li>Preceptor for new RNs</li> </ul>  |
|                          | <ul> <li>Helping organize upcoming PITT Hopkins MDC</li> </ul>   |
|                          | <ul> <li>Project focused on improving processes in neuro/movement pod</li> </ul>                               |
|                          |  |
| Irwin Chew, MS, BSN, RN  | <ul> <li>Nurse for Neurosurgery and Neurovascular pod (in orientation)</li> </ul>                              |
|                          | o CNIII  |
|                          | <ul> <li>CNIII project "One View Education Videos Champion"</li> </ul>   |
|                          | <ul> <li>Working on NV/NS smart phrase database</li> </ul>   |
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## Pediatric Brain Center Nurse Practitioner Team

| PBC NPs                                 | Projects and Activities  |
|---|--|
| Onica Kuch, MSN, RN, CPNP,CNRN          | Onica Kuch is a pediatric nurse practitioner with the UCSF Child Neurology Clinic,<br>where she works with patients who have neurological conditions such as epilepsy,<br>migraines, cerebral palsy, autism and developmental delay. Kuch is also part of the<br>inpatient pediatric headache program team at UCSF Benioff Children's Hospital San<br>Francisco.         |
|   | Kuch belongs to the American Association of Neuroscience Nurses, California<br>Association of Nurse Practitioners and the National Association of Pediatric Nurse<br>Practitioners. She also helped found the Bay Area chapter of the American<br>Association of Neuroscience Nurses and served as the organization's president for<br>two years.                        |
| Nicole Tilton, CPNP, MSN, BSN, RN, PHN  | Nicole Tilton is a pediatric nurse practitioner at the Pediatric Brain Center, with specialty training in Epilepsy. She has special interest in Vagal Nerve stimulation.   |
|   | She recently co-authored a publication in the Journal of Ophthalmology in 2015 entitled Ophthalmic manifestations of perinatally acquired HIV in US cohort long-term survivors.  |
| Caroline Farless, MS, RN, CPNP-AC, CPON | Caroline Farless is a pediatric nurse practitioner with specialty training in<br>neurosurgery. Farless helps manage the treatment of children in neurosurgical<br>outpatient clinics. She has a special interest in working with pediatric patients who<br>have spina bifida and hydrocephalus.  |
|   | Farless earned a bachelor's degree in nursing at the University of Pennsylvania and a master's degree in nursing at UCSF. She has over 10 years of experience in pediatric nursing.  |
| Joyce Harvey, MSN, RN, CPNP             | Joyce Harvey is the pediatric nurse practitioner for UCSF's Pediatric Rehabilitation<br>Program and nurse coordinator for the Spina Bifida Multidisciplinary Clinic. As a nurse<br>practitioner, she collaborates with the pediatric team to coordinate the care and<br>treatment of children with inherited and childhood-onset physical impairments and<br>disability. |
|   | Joyce received her Bachelor of Science in Nursing from the University of Arizona and<br>her Master's degree from UCSF's School of Nursing. She has practiced rehabilitation<br>nursing for over 15 years and provides an experienced nursing prospective to the<br>care of children with disabilities.   |
| Carly Hoffman, PNP, MSN, RN             | Carly Hoffman is a pediatric nurse practitioner who cares for neuro-oncology patients<br>admitted for chemotherapy. Hoffman also works with the pediatric neurosurgery<br>team, caring for patients who have undergone surgery for a known or suspected<br>brain tumor. She is certified in acute care and pediatric oncology.   |
|   | Hoffman has a special interest in symptom management after chemotherapy, as well<br>as being a patient advocate and liaison to families of patients undergoing treatment.<br>Her goal is to ensure her patients' comfort while they are in the hospital.   |
|   | Hoffman is a member of the Association of Pediatric Hematology/Oncology Nurses<br>and is serving a two-year term as president of the organization's San Francisco Bay<br>Area chapter.   |
|   | Hoffman volunteers as a medical chaperone with the Sunshine Kids and Shining Stars<br>Foundation, nonprofit organizations that provide social programs for children<br>undergoing cancer treatment.  |